



Frequently Asked Questions Regarding BrucePac's October 9, 2024 USDA Recall

Updated: October 17, 2024

Dear Consumers,

Your safety is our top priority, and we are committed to food safety. We understand you may have questions about [our October 9 recall](#), so we've provided answers to some frequently asked questions below. We hope this is helpful.

Which products are being recalled?

- Our ready-to-eat meat and poultry items produced in Durant, OK from May 31, 2024 through October 8, 2024.
- The products subject to recall bear establishment numbers "51205 or P-51205" inside or under the USDA mark of inspection. However, this number is only on packages we ship directly to our customers. Consumers will not find this number on their retail packages of recalled items. Please visit the USDA's [product and label information page](#) for the establishment numbers on consumer packages.

How do I identify the products being recalled?

- Because we sell to other companies who resell, repackage, or use our products as ingredients in other foods, we do not have a list of retail products that contain our recalled items.
- The best way to identify consumer food products affected by this recall and where they were sold is to visit www.fsis.usda.gov or call the company on the packaging or the retail location from which you purchased the products.

Where were the recalled products sold?

We sell our products to food companies and distributors nationwide. These companies then resell, repackage, or use our products as ingredients in other foods and distribute them to their customers, which may include retailers, restaurants, schools and institutions. We do not have a list of our customers' distribution channels, but the USDA is collecting this information and posting on their website www.fsis.usda.gov.

Why did BrucePac issue a recall?

After learning that ready-to-eat chicken tested positive for *Listeria monocytogenes*, we stopped production and immediately recalled all products that may have been affected. We are working with the U.S. Department of Agriculture to notify consumers and contact the food companies and distributors to whom we sold the recalled products.

Are there confirmed illnesses associated with the recalled products?

No. There have been no confirmed reports of any adverse reactions associated with the recalled products. However, if you have concerns about illness, contact your healthcare provider.

If I have a recalled product, how do I get a refund?

If you have a recalled product in your possession, do not consume it. You can return it to your point of purchase for a refund or replacement. Since we do not sell directly to retail establishments, we cannot identify the product or issue refunds.

We are committed to providing safe, high-quality products. We are working closely with the USDA to ensure that all necessary actions are taken to ensure a safe food supply. We will not resume production until we are confident the issue has been resolved.

If you have other questions, please email us at BPRecallinfo@brucepac.com or call 503-874-3000 and leave a message. We will return your message as soon as possible. Consumers with food safety questions can call the toll-free USDA Meat and Poultry Hotline at 888-MPHotline (888-674-6854) or send a question via email to MPHotline@usda.gov.



BrucePac Company Statement Regarding its October 9, 2024, Firm-Initiated Recall

October 16, 2024

At BrucePac, we work hard every day to provide safe, high-quality food products to our customers, who in turn resell, repackage, or use our ready-to-eat meat and poultry products as ingredients in other foods. The health and safety of the people who ultimately enjoy our products in these other food items is our top priority. When USDA alerted us to a positive listeria test on one of our ready-to-eat chicken products, we swiftly notified our direct customers and asked them to notify their respective customers so the affected items could be removed from the marketplace as quickly as possible.

We have also worked with USDA and our customers to notify consumers. It is important to know that because we sell to companies that distribute our products to other food companies, restaurants, schools, and institutions, *we do not have a list of products that were available to consumers*. The best way to identify consumer food products affected by this recall is to visit the USDA recall page www.fsis.usda.gov, call the company on the packaging, or contact the retail location from which you purchased the products. The list of consumer products and locations that received affected foods is updated periodically on the USDA recall page, so please check it frequently.

We are conducting a comprehensive investigation to understand how this issue occurred and to implement measures that will prevent future incidents. Our commitment to food safety is unwavering, and we are dedicated to continual improvement.

Sincerely,

BrucePac Management